



KIOSK MANUFACTURER ASSOCIATION

KIOSK TECHNOLOGY MOVING FORWARD

Overview ADA and Accessibility

October 20, 2019

Compiled and prepared by the Kiosk Manufacturer Association (KMA) ADA and Accessibility Committee). Members include Olea Kiosks, KioWare, Kiosk Group, Storm Interface, Frank Mayer & Associates, Inc., Vispero, Peerless AV, Mimo Monitors, KIOSK Information Systems, TurnKey Kiosks, DynaTouch, AudioEye and Tech For All Consulting. **Chairpersons** Randy Amundsun of Frank Mayer and Associates, Inc. and Laura Miller of Vispero and originally with KioWare.

Contributing KMA sponsors - Olea Kiosks, KioWare, Nanonation, Pyramid, Frank Mayer, Vispero, ZIVELLO, KIOSK Information Systems, DynaTouch, TurnKey Kiosks, 22 Miles, Peerless AV, Parabit Systems, Qwick Media, LG-MRI, Lexmark, Intel Corporation, AudioEye, PROVISIO, Kiosk Group, OptConnect, CSA Self-Service, Storm Interface, Tech For All, Mimo Monitors, UCP Unattended Payments, OTI Global and Evoke.

Additional Consulted - IMPRESA, TouchPay, Acquire Digital, Self Service Networks, Panel Brite, TTCE, SEKO MedTec, Marathon, CUSTOM, TOKENWORKS, Insight Touch, Microcom, TECA, STEGO, Practical Automation, Ingenico, Esper. IO, Axiohm, TDS TOUCH, Evolis, BOCA Systems, URway Holdings, Alveni, Kiosk Innovations and Apriva. We also recognize multiple retailers, the RNIB (via proxy), NCR Dundee and the University of Maryland for their contributions.

MASTER TABLE OF CONTENTS

1. Master TOC
2. Mandated Requirements - Current Status Quo
3. Code of Practice Proposed Going Forward
4. Insert - Tactility, Voice Recognition and Speech
5. Addendum
 - 5.1. Next Steps & Questions for USAB
 - 5.2. Contributors
 - 5.3. Recognized Organizations
 - 5.4. Device Addendum
 - 5.5. Viewpoints
 - 5.6. References

Commentary: The ADA and Accessibility 2019 Report is a five part compilation. Part 1 being this overall TOC, Part 2 is current mandated requirements (some filtering still to be done). The final Code of Practice proposed is Part 3. Peter Jarvis Voice/Speech/Tactility is separate standalone Part 4 which is to be inserted into both Mandatory and CoP and finally the Addendum which lists contributors, supporting viewpoints, and more. 10/20/2019 Craig Keefner